

our refineries



In Italy, **eni refining & marketing** is the leading operator in the refining industry and owns five refineries: Sannazzaro de' Burgondi (PV), Livorno, Porto Marghera (VE), Taranto and Gela.

It has shares in the Milazzo Refinery and in the European companies Bayern Oil and PCK (Germany) and in Ceska Rafinerska (Czech Republic). In addition, it produces lubricants and oxygenated products for fuels.

Through **eni trading & shipping, r&m** operates in the crude oil and product trading market, both with fixed-term contracts and in the spot market, in order to ensure the supply of raw materials to meet the needs of the entire refining system and to ensure the marketing of the entire equity crude production of the **exploration & production** sector.

For the transportation and storage of onshore products, **eni** has an integrated logistical structure made up of a network of oil pipelines and a system of directly-managed proprietary storage sites in Italy.

The refined products are sold through a network of sales outlets targeted at drivers (over 4,500 service stations in Italy and over 1,600 in Europe) and through the wholesale sales force, targeted at residential, transportation, industrial and agricultural market segments.

eni is a major integrated energy company, committed to growth in the activities of finding, producing, transporting, transforming and marketing oil and gas. The company has global operations in 90 countries and employs about 78 thousand people.

eni's strong presence in the gas market and in the liquefaction of natural gas, consolidated skills in the power generation and refinery activities, strengthened by world class skills in engineering and project management, allow the company to catch opportunities in the market and to realize integrated projects.

eni's activities

exploration & production

eni explores, develops and produces oil and natural gas mainly in Italy, Norway, North and West Africa, the North Sea, the United States, Latin America, Australia and in high potential areas such as Mozambique, the Caspian Sea, the Middle and Far East, Kenya, Liberia, Vietnam, Cyprus, and Russia. In 2012 hydrocarbon production averaged 1.701 million boe/day. Net proved reserves at December 2012 amounted to 7.17 billion boe.

gas & power

eni engages in natural gas supply, regasification, transport, trading and marketing, power generation and electricity sales. In 2012 overall sales amounted to 95.32 billion cubic meters of natural gas and 42.58 terawatt-hours of electricity.

refining & marketing

eni engages in oil product refining and marketing mainly in Italy and Europe. With the **eni/agip** brand, it is the Italian market leader in the distribution sector. In 2012 retail sales in Europe of refined products totalled 10.87 million tonnes. In the same period, refining throughputs were 30.01 million tons.

eni's business model for the creation of sustainable value is based on assets and strategic guidelines in a framework of clear rules of governance, with the highest ethical standards and rigorous enterprise risk management. When implementing its strategy and running its day-to-day operations, **eni's** efforts are inspired by these key drivers: cooperation, integration, innovation, excellence, inclusion, responsibility

In 2013, **eni** confirmed its presence in the Dow Jones Sustainability World and Europe indexes. In addition, **eni** entered the 2012 Carbon Performance Leadership Index, the only company present from the Energy sector.

syndial

syndial, an **eni** company, carries out remediation and environmental recovery activities, promoting the use of advanced and sustainable technologies. The mission is to provide an integrated service in the field of environmental remediation through procurement, engineering and project implementation and waste logistics. Today, **syndial** operates in about 50 proprietary brownfield areas, some of which are of national interest.

enipower

enipower (100% **eni**) with an installed capacity of 5.3 GW, is among the leading national producers of electricity, thanks to the eight plants at the petrochemical sites in Brindisi, Ferrara, Mantua and Ravenna, and in the refineries of Ferrara Erbognone (PV), Livorno and Taranto and at the cogeneration site in Bolgiano.

chemicals

versalis (**eni** 100%) produces and sells a wide range of chemical products and holds a significant market share in Europe where it owns technologically-innovative third-generation plants. It also boasts an efficient international distribution network. In 2012, production reached over 6 million tonnes; **versalis** operates on an international scale and is committed to chemistry from renewable sources for the production of organic products which will add to and expand the company's portfolio.



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eni refining & marketing Taranto Refinery

Il mondo va avanti,
ma a ritmo sostenibile



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Taranto Refinery

In business since 1967, eni's refinery in Taranto has an authorized processing capacity of 6.5 million tonnes of crude oil and produces propane, butane, LPG blend, gasoline, diesel, jet fuels, fuel oils and bitumen. Over the years it has been subject to several upgrades, the last of which in 2009, with the construction of the hydrocracking plant. The Taranto refinery supplies the petroleum product market in South-East Italy.

links with the community

The integration of the eni refinery in Taranto with the surrounding area and with neighbouring regions has been particularly strong. It is a link that has manifested itself historically and is maintained through constant collaboration with the local institutions and community. Excellent examples can be seen in the relationships with the schools, the university and the world of scientific research. The application of a transparent system to control and monitor performance levels with regard to health, safety and the environment, as well as the efficiency of the management systems adopted, enrich the relationships with the community in order to consolidate and strengthen a climate of mutual acceptance and trust in their respective areas of activity to coexist compatibly and synergistically.



processing cycle

our commitments

Over the years, the ongoing continuous improvement process, verified through extensive auditing over the years, has led to the attainment of the Certificate of Compliance with the UNI EN ISO 14001 standard in implementing and maintaining the Environmental Management System. Moreover, in view of the high performance of the system, the refinery has attained and maintains EMAS registration.

In 2012, the eni refinery in Taranto added to the certifications that it has already obtained (ISO-14001, Reg. EMAS, ISO-50001), the Certificate of Compliance of its Integrated Management System with the requirements of BS OHSAS 18001. This certification, issued by the classification society DNV (Det Norske Veritas), following a timely process to integrate the existing Safety/Health Management Systems and Environmental Management System, is an impressive milestone, obtained along a complex path involving multiple areas, with motivation and tenacity.

These results, along with the previous ones, are also of considerable value, as in 2013, its third consecutive year reaching the "zero accidents" target and the validation and approval by the Regional Technical Committee of Puglia's Report on safety pursuant to Leg. Decree No. 334/99 subsequent modifications and supplements.

strengths

The connection with Basilicata's oil fields allows for the reception, storing, processing and shipping of domestic crude oil. Logistical flexibility guaranteed by the large tank park, the diversity of products produced with a diversified processing cycle and with a conversion rate of 72%, make eni's refinery in Taranto one of the true strengths of the Refining & Marketing division.

sustainability

eni's refinery in Taranto performs its activities in compliance with the health of its employees and contractors, making sure that operations and facilities remain safe, in addition to protecting the environment and minimizing the impact of its activities. Above all, the most important element is sustainability and continuous improvement through initiatives to monitor and control emissions and effluents using the best available technologies. Transparency, integrity, respect and collaboration with the local area and authorities are key to the daily management of all activities directed and controlled by the refinery, to ensure that the local community recognizes this production site as an example of integration and opportunity for continued economic and social development in the area.

resources

About 500 resources work at the refinery in Taranto, which represents a real strength. Their hard work, propensity for change and professionalism effectively contribute to the pursuit of the most ambitious targets in terms of safety and respect for the environment. There is a medical clinic and fire fighting service within the refinery that provides 24-hour support.